Applications

Operator Panel

Operator Panel is a simple and easy way to use the FusionPBX web interface to:

- Make calls from.
- See who is on a call.
- Eavesdrop on a call.
- Hangup your own call.
- Drag and drop blind transfer an active call.
- Drag and drop calling to other users.
- Login and out of queues and call center.

You can see the status of other users also depending on what permissions are set to the user.



Note

Make sure in Accounts > Extensions that the extension is assigned to the user. This will enable Operator Panel for that user.

Operator Panel Status

Applications

- Available: The user will receive a call.
- On Break: The user won't receive a call but can still receive a call from other users that directly call.
- Do Not Disturb: The user won't receive any calls.
- **Logged Out:** The user won't receive any calls as they are logged out.

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