

Applications

Phrases

Create phrases of audio files to be played in sequence.

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Name	Language	Enabled	Description	
Welcome	en	True	Welcome message	<div><div>+</div><div><div></div><div>✕</div></div><div>+</div></div>

- Click the **plus** on the right to create a phrase and the **pencil** icon to edit a phrase

Edit Phrase

BACK

SAVE

Name

call_opening

Name for the phrase (Example: 'xyz_audio')

Language

en

Language used in the phrase.

Structure

Function	Action	Order	
Play	c304-2.wav	000	<div>✕</div>
Pause	1s	000	<div>✕</div>
Play	ivr/ivr-thank_you_for_holding.wav	000	<div>✕</div>
<div>Play</div>	<div></div>	<div>000</div>	<div>ADD</div>

Define the various components that make up the phrase.

Domain

10.10.2.68

Enabled

True

Set the status of the phrase.

Description

Play call opening, wait one second, play thank you for holding.

SAVE

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