

# Applications

## Ring Groups


Deze instructie beschrijft het menu Applications > Ring Groups.

Een ring groep is een lijst van extensies en/of nummer(s) die gebeld worden als er een inkomende gesprek is.

To add a ring group click the plus.

### Ring Groups

A ring group is a set of destinations that can be called with a ring strategy.

Name	Extension	Strategy	Forwarding	Enabled	Description	
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- **Name** A meaningful name for this ring group. This name is used in the Destination select list.
- **Extension** The extension number for this ring group.
- **Greeting** Play a sound file upon calling the Ring Group extension.
- **Strategy** The selectable way in which the destinations are being used.
  - **Simultaneous** Rings all destinations. All destinations share the same thread.
  - **Sequence** Calls destinations in sequence where order that is lower goes first.
  - **Enterprise** Ring all destinations. Each destination uses its own thread.
  - **Rollover** Calls destinations in sequence and skips busy destinations.
  - **Random** A random destination will ring.
- **Destinations** The destination numbers are the numbers for the ring group to call. Destinations can only be local registered endpoints or external numbers.
  - **Extensions** Local registered extensions.
  - **External numbers** Destinations out to an external number.
- **Prompt** Where you determine if the call must have a dial to confirm before a pickup event.
- **Caller ID Name Prefix** The string that is added to the caller ID when it displays on the ringing extension.
- **Caller ID Number Prefix** The **Number** that is added to the caller ID when it displays on the ringing extension.
- **Ring Back** What the caller hears when they are waiting for the **Destinations** to answer. (ex. Music on Hold, us-ring)
- **Context** The context defaults to the domain name.

# Applications

## Ring Group

BACK SAVE

A ring group is a set of destinations that can be called with a ring strategy.

Name	<input type="text" value="4041"/>	Enter a name.																
Extension	<input type="text" value="4041"/>	Enter the extension number.																
Greeting	<input type="text" value="support_press_21.wav"/>	Select the desired Greeting.																
Strategy	<input type="text" value="Simultaneous"/>	Select the ring strategy.																
Destinations	<table><thead><tr><th>Destination</th><th>Delay</th><th>Timeout</th><th>Prompt</th></tr></thead><tbody><tr><td><input type="text" value="2089068227"/></td><td><input type="text" value="0"/></td><td><input type="text" value="30"/></td><td><input type="text"/></td></tr><tr><td><input type="text" value="4040"/></td><td><input type="text" value="0"/></td><td><input type="text" value="30"/></td><td><input type="text" value="Confirm"/></td></tr><tr><td><input type="text"/></td><td><input type="text" value="0"/></td><td><input type="text" value="30"/></td><td><input type="text"/></td></tr></tbody></table>	Destination	Delay	Timeout	Prompt	<input type="text" value="2089068227"/>	<input type="text" value="0"/>	<input type="text" value="30"/>	<input type="text"/>	<input type="text" value="4040"/>	<input type="text" value="0"/>	<input type="text" value="30"/>	<input type="text" value="Confirm"/>	<input type="text"/>	<input type="text" value="0"/>	<input type="text" value="30"/>	<input type="text"/>	Add destinations and parameters to the ring group.
Destination	Delay	Timeout	Prompt															
<input type="text" value="2089068227"/>	<input type="text" value="0"/>	<input type="text" value="30"/>	<input type="text"/>															
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<input type="text"/>	<input type="text" value="0"/>	<input type="text" value="30"/>	<input type="text"/>															
Timeout Destination	<input type="text" value="4040"/>	Select the timeout destination for this ring group.																
Call Timeout	<input type="text"/>																	
Caller ID Name	<input type="text"/>	Set the caller ID name for outbound external calls.																
Caller ID Number	<input type="text"/>	Set the caller ID number for outbound external calls.																
Distinctive Ring	<input type="text"/>	Select a sound for a distinctive ring.																
Ring Back	<input type="text" value="us-ring"/>	Defines what the caller will hear while the destination is being called.																
User List	<input type="text"/> ADD	Assign the users that are assigned to this ring group.																
Missed Call	<input type="text"/>	Select the notification type, and enter the appropriate destination.																
Forwarding	<input type="text" value="Disabled"/> <input type="text" value="Number"/>	Forward a called Ring Group to an alternate destination.																
Forwarding Toll Allow	<input type="text"/>	Ring group forwarding toll allow.																
Context	<input type="text" value="sub.domain.tld"/>	Enter the context.																
Enabled	<input type="text" value="True"/>	Set the status of this ring group.																
Description	<input type="text"/>	Enter the description.																

SAVE

# Applications

## Ring Group Example

In our example we will have 4 extensions all ring at the same time until one of them pick up first. Click the + to create a ring group. Fill in the fields that are in **bold**. In the Extension box type a number that is **NOT** already created. This new extension won't be in the extension list. The strategy will be Simultaneous. Enter in the destination the 4 extensions 1001, 1002, 1003, 1004.

### Ring Group

BACK SAVE

A ring group is a set of destinations that can be called with a ring strategy.

Name	<div>Test Ring Group</div> <div>Enter a name.</div>																																	
Extension	<div>9000</div> <div>Enter the extension number.</div>																																	
Strategy	<div>Simultaneous</div> <div>Select the ring strategy.</div>																																	
Destinations	<table><thead><tr><th>Destination</th><th>Delay</th><th>Timeout</th><th>Prompt</th><th></th></tr></thead><tbody><tr><td>1001</td><td>0</td><td>30</td><td></td><td>X</td></tr><tr><td>1002</td><td>0</td><td>30</td><td></td><td>X</td></tr><tr><td>1003</td><td>0</td><td>30</td><td></td><td>X</td></tr><tr><td>1004</td><td>0</td><td>30</td><td></td><td>X</td></tr><tr><td></td><td>0</td><td>30</td><td></td><td></td></tr></tbody></table> <div>Add destinations and parameters to the ring group.</div>				Destination	Delay	Timeout	Prompt		1001	0	30		X	1002	0	30		X	1003	0	30		X	1004	0	30		X		0	30		
Destination	Delay	Timeout	Prompt																															
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1002	0	30		X																														
1003	0	30		X																														
1004	0	30		X																														
	0	30																																
Timeout Destination	<div>3000 ivr</div> <div>Select the timeout destination for this ring group.</div>																																	

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