Applications

Operator Panel

Operator Panel is a simple and easy way to use the FusionPBX web interface to:

- Make calls from.
- See who is on a call.
- Eavesdrop on a call.
- Hangup your own call.
- Drag and drop blind transfer an active call.
- Drag and drop calling to other users.
- Login and out of queues and call center.

You can see the status of other users also depending on what permissions are set to the user.

| Operator Panel | AVAILABLE | ON BREAK | DO NOT DISTURB | LOGGE | ED OUT |
|------------------|-----------|-----------|----------------|-------|--------------|
| Len (1903) | | | | | |
| Other Extensions | | | | | |
| Mark (1900) | A | k (1901) | | 8 | David (1902) |
| kyle (1905) | Stev | re (1906) | | 8 | Kani (1907) |
| 1908 | Tami | my (1909) | | 8 | Nate (110) |
| Lucas (111) | Aym | an (1914) | | 8 | Bob (1915) |
| Caleb (117) | | (1918) | | 8 | 1919 |
| 1920 | 192 | 1 | | 8 | 1922 |

Note

Make sure in Accounts > Extensions that the extension is assigned to the user. This will enable Operator Panel for that user.

Operator Panel Status

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- Available: The user will receive a call.
- **On Break:** The user won't receive a call but can still receive a call from other users that directly call.
- **Do Not Disturb:** The user won't receive any calls.
- Logged Out: The user won't receive any calls as they are logged out.

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