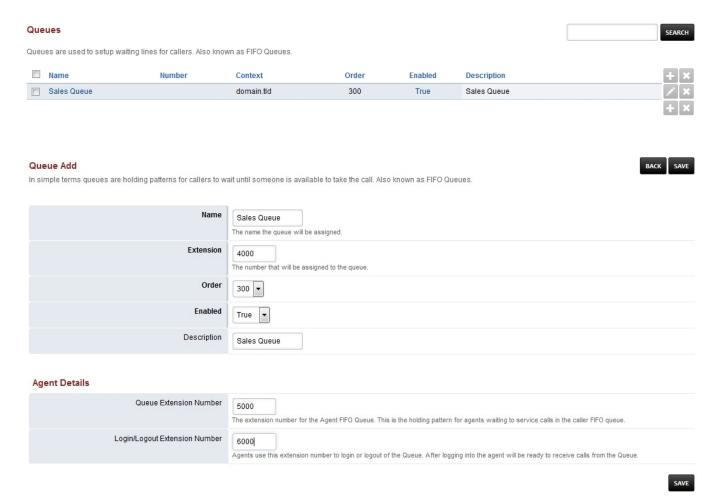# Applications

Queues

Queues are used to setup waiting lines for callers. Also known as FIFO Queues.

The Queues feature is rarely used for call center type work. When needed, [Call Center](#) is usually used instead.

Unieke FAQ ID: #4025

Auteur: Helpdesk

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