

# Status

## Extension Summary

Summary of extension activity per domain such as missed calls, answered calls, no answer, inbound duration, outbound duration, number of outbound calls, number of inbound calls and Average length of Call (ALOC). The summarized information can be downloaded as a CSV file.

Extension Summary

DOWNLOAD CSVSHOW ALL

Quick Select

This Year

Start Date/Time

From

End Date/Time

To

Include Internal

False

RESET

UPDATE

Extension	Number Alias	Missed	No Answer	Busy	ALOC	Inbound Calls	Inbound Duration	Outbound Calls	Outbound Duration	Description
1300		0	0	4	100:00:53	999990	50:00:00	10000	100:00:05	
1301		0	0	0	00:00:53	0	0:00:00	6	0:02:17	
1302		0	0	0	00:00:00	0	0:00:00	0	0:00:00	
1303		0	0	0	00:00:02	0	0:00:00	1	0:00:00	
1304		0	0	0	00:00:07	0	0:00:00	3	0:00:16	

## Definitions

- Extension: The extension number.
- Number Alias: Alias name for the extension number.
- Missed: Number of missed calls.
- No Answer: Number of calls not answered.
- Busy: Number of calss not answered wile busy.
- ALOC: The average length of call.
- Inbound Calls: Number of calls in.
- Inbound Duriation: Number of call minutes in.
- Outbound Calls: Number of calls out.
- Outbound Duriation: Number of call minutes out.

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